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| **Patient Participation Group (PPG) Meeting Agenda** |

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| **Location:** | **Spa Medical Centre Melksham** |
| **Date:** | **13th September 2023** |
| **Time:** | **6pm** |

1. Welcome and Introductions
2. Apologies
3. Minutes of the last meeting
4. Actions from the last meeting
5. Patient Survey - Update
6. PPG Policy Document
7. Carers Support - Update from the Practice  
   Patient Information Evening - Update
8. Practice Telephone System for the Hard of Hearing
9. Gompels Pharmacy - Overview by Steph
10. Operation FLU/COVID Jab - Planning Update
11. Collecting Blood Pressure Results - Progress
12. Practice update - Staffing, DNA's Website
13. Date of next meeting
14. AOB