# WHAT TO EXPECT

- Excellent clinical care with low infection rates
- Low wait times; we pride ourselves on providing an efficient, robust service, well within the national maximum wait times. We are faster than the big hospitals.
- High levels of patient satisfaction. Patients accessing the service rate the overall experience as extremely positive and successful.
- A team of experienced, friendly GP surgeons offering comprehensive patient consultation throughout the treatment pathway.
- The GP skin surgeons are members of the wider multidisciplinary team of skin specialists based at the RUH in Bath. Skin cancer cases that need specialist input are discussed at a weekly team meeting.
- A one stop shop for minor operations
- Information will be shared with your own GP including procedure details, photographic evidence and histology results.
- A robust, efficient and flexible administrative service co-ordinating the entire experience, from referral to follow up appointment.

## **CONTACTING US**

If you have any concerns, or if you need to change your appointment time, please telephone the Clinic Coordinators on 01225 898014. There is also an answer machine for calls out of hours, which is checked daily.

Spa Medical Centre Snowberry Lane Melksham SN12 6UN bswicb.spasurgerysurgical@nhs.net For a copy of our privacy policy which is in line with new General Data Protection Regulations, (GDPR) please see our website: www.spamedicalcentre.co.uk or telephone a Clinical Coordinator on 01225 898014



**Spa Surgical Services** 

Information for patients with a Skin Lesion Assessment Appointment only Appointment



Spa Medical Centre has a proven, excellent track record of consistently delivering the highest quality of surgical care to patients. We pride ourselves on being one of Primary Care's leading surgical providers in Wiltshire and have been successfully delivering a variety of services to all Wiltshire residents since 2004 Your GP has referred you to Spa Surgical Services at Spa Medical Centre to have your skin lesion assessed. This will be an outpatient clinic appointment with a clinician specialising in diagnosing skin lesions.

The doctor may use a hand held microscope to examine your lesion (dermoscopy). If you need further surgical treatment to either biopsy or remove the lesion then another appointment will be arranged for you.

### **PARKING & ARRIVING AT THE SURGERY**

We have free onsite parking and when you arrive at the Surgery please follow the booking in instructions as per your appointment letter, as these vary. We do have a patient lift available and use of a wheelchair if needed.

### PLEASE TELL THE DOCTOR IF

- You are taking warfarin, aspirin, clopidogrel, ticagrelor, Dipyridamole, rivaroxaban, edoxaban, dabigatran or any other blood thinning medication.
- You are allergic to sticky plasters/tape or local anaesthetic or adrenaline.
- You have heart trouble or a pacemaker or are prone to Fainting.
- You have a known blood born infection risk such as hepatitis B or hepatitis C or HIV.
- You have a condition which makes you bleed more easily eg Haemophilia.
- You have had major surgery within the last 3 months.
- You have any planned holidays which may effect the timing of a surgical procedure.

#### Spa Clinicians specialising in skin lesions



**Dr Roland Teare** Clinical Surgical Lead, GP Skin Surgeon & GP

**Dr Fiona Armstrong** GP Skin Surgeon & GP Partner





Mr Nick Reynolds Plastic Surgeon

**Dr William Boyd-Carson** GP Skin Surgeon

